



TERMS OF BUSINESS

Please find below standard terms of business for our funerals.
If you have any questions, please do not hesitate to ask.

DEPOSITS REQUIRED FOR:

UNATTENDED FUNERAL

	Amount	When
Deposit required	n/a	n/a
Full payment required	Full payment required at time of arrangement	

ATTENDED FUNERAL

	Amount	When
Deposit required	Deposit to cover third-party costs. This amount will be provided to you at the time of arrangement.	24 hours prior to the funeral
Full payment required	28 days from the date of invoice	

PAYMENT OPTIONS

Cash, Cheque, Debit or Credit Card or Bank Transfer

DEPARTMENT FOR WORK AND PENSIONS (DWP) PAYMENTS FOR FUNERAL EXPENSES

Please inform us if you intend to claim assistance for funeral expenses from the Social Fund. These payments are a contribution towards costs and will not cover the entire cost of the funeral so there will be a balance to be paid by you. The rules for eligibility are complex and we suggest that you speak with your funeral arranger or your local DWP office for advice. In the event of an unsuccessful claim, payment of the full amount of the funeral account will be your responsibility.

LATE PAYMENT

If full payment is not made by the due date (being 28 days from the date of invoice) the Company may charge interest to you on the overdue amount at the rate of 4% a year above the base lending rate of the Bank of England, which may change from time to time. The interest shall accrue on a daily basis from the due date until the date of actual payment of the overdue amount, whether before or after judgement. You must pay us interest together with any overdue amount. If we incur costs in connection with reasonable action to recover any debt from you under these Terms and Conditions you will reimburse such costs to us in addition.